

Topic	Questions	Answers
Amenities on Campus	Will the church and gym be open? Will the fields be open to run laps? Will libraries be open?	The University is working on a list of student services and amenities that will be open for fall term and any restrictions on those amenities. This will be posted to the university COVID-19 update website. The library will be open with some restricted hours and a valid Seattle U ID will be required to enter.
Amenities/Kitchens	What, if any, kitchen access will there be?	Most lounges and kitchens will be closed for fall of 2020. Students should not anticipate being able to use kitchens for cooking.
Assignments	When will we be informed what dorm she will be in? Apologies if this has already been stated. When will we know whether our student will get housing at Seattle U and when will we know their move in date/time assignment? Who will be selected for housing for Freshman year since it's limited	Student assignments are currently underway with our and will be released for new students by August 7. First Year students are guaranteed housing (and new transfers). Continuing students will receive more information later this week as well. We hope to solidify move in times/dates early by August 10.
Assignments	Will I get the building I requested for housing.	We will work to try to give you one of your top choice buildings. Please keep in mind if you are assigned a double with the roommate the emphasis will be on getting you two together and not the building assignment
Athletes	Will student athletes stay in the same dorm?	Student Athletes will be placed in Campion Hall. In terms of roommate pairings- that information is sent to us from the athletics department and is decided within their department. We use a list given to us for roommate pairing/placement
Bathrooms	What will social distancing be like in public facilities like the bathrooms, etc.? Safety measures?	Physical distancing plan for the bathrooms is being created. However, most of this will be achieved through lower density residence halls. The CDC recommends shared bathrooms should be cleaned regularly using EPA registered disinfectants twice per day. Clean and disinfect shared areas (laundry facilities, elevators, shared kitchens, dining rooms) and frequently touched surfaces using EPA-registered disinfectants more than once a day if possible. SU is cleaning shared restrooms/showers will be cleaned and disinfected using both hospital grade EPA-registered disinfectant and electrostatic disinfecting equipment twice (2) daily with additional sweeps throughout the day. This will include high touch point cleaning on door handles, sinks, counters, toilets, urinals twice daily and with additional sweeps.
Cancellation	How can I cancel my housing, when is the latest I can do this?	You may cancel your housing by submitting a housing cancellation request on the housing portal. There is no hard deadline but we ask students to do this asap as soon as they have decided to stay at home for Fall
Community Development	Will there be any activities for freshman to attend to get to know other students?	There are a number of activities already happening. Check out the Admitted Student pages for more information. <a href="https://www.seattleu.edu/admitted/">https://www.seattleu.edu/admitted/</a>
Community Development	How will they be able to get the social interaction if they are in separate rooms with no common areas and no way to share dining space?	Students will be able to connect virtually - and it seems many have started to do so already
COVID-19 Safety	How are you ensuring student safety during Covid 19?	We will be operating in a lower occupancy condition until we are able to safely operate with more students living on campus. Classes will be primarily online. We will also have additional policies such as no visitation, restrictions on the number of students in the elevators, requirements to wear face coverings, additional cleaning, restrictions on gathering, the number of persons in elevators, etc to
COVID-19 Testing	Just for clarification; does the covid test have to be taken /at least/ 10 days before move in or /no more than/ 10 days before move in?	The COVID-19 test should be taken within 10 days of move-in. So if a test is taken more than 10 days prior to move-in, another test will be required.
COVID-19 Testing	What requirements for COVID-19 testing will be required for students coming from Arizona?	The COVID-19 test requirement applies to all students who will be living on campus, regardless of which state they are coming from and inclusive of international students.
COVID-19: Care	How will communication/treatment/care be if a child gets COVID?	Students who are confirmed positive for COVID-19 will be moved to the Yobi Apartments. The Yobi Apartments have been designated to serve students either exposed or diagnosed with COVID-19. This will be separate from the rest of campus and all rooms in Yobi are single rooms with private bathrooms. Students will arrange daily food delivery through our dining services. There will be additional spaces where students who need to be quarantined away from the rest of the student population will relocate. Severely ill students will be moved to a local hospital. Our Department of Public Safety working closely with our Student Health Center will implement contact tracing and notification to students who may have been exposed. In some of these cases we may ask these students to move to a quarantine space until test results come in.
Curfew/service hours	Are there curfews for certain buildings and services?	We do not have curfew. We do have quiet hours and courtesty hours. Normally we have a visitation restriction , but we will have no visitation for at least fall quarter. Service hours will be limited and posted by the start of the school year and will vary by office. Residence Hall service desks will be open.

Dining	What will on-campus food services look like? How many different eating locations are open on campus?	Hot meals will still be offered in C-Street. The variety will change in some cases to accommodate the need for expediency, but no need to go off campus. We are exploring the opportunity to partner with food trucks and other local vendors to maximize the student options. We will continue to offer our Thrive Without 9 station at CSM, as well as meeting all labeling guidelines. Changes to services will occur to accommodate speed and efficiency as it relates to physical distancing. Our grab and go selection will be augmented significantly for student convenience. Students can pre-order meals through the Boost Mobile Ordering as well as food delivery to their residence halls. In addition, Redhawk dining will be following all CDC and local Seattle guidelines- reduced seating, capacity limits, line staging, plexi shields to minimize face to face contact, online ordering, grocery delivery service, enhanced grab and go selection.
Double Occupancy	How can roommates room together? What are the exceptions?	First Year students were asked to fill out the Fall 2020 Supplemental Housing form to indicate if they wanted to move forward with a double assignment with their roommate or be assigned a single. The form closed on Thursday July 30 at 5PM. If a person did not fill out the form they will be placed in a single room space.
Early Closure	in event school closes down in the middle of fall (just like spring 2020), where can students store their things? Is it for a fee? Will it be picked up? in the event student are chased out of dorms my student is a freshmen, a newbie, no family in Seattle, no family in nearby State. Will he be assisted to get to airport? Home is Guam	If we move into a situation where we must dedensify the halls further we will assist students during their move-out. Some students from farther way may have the opportunity to remain on campus in living situation where we can ensure greater social distancing. Urban Storage has a storage facility on campus where they offer discounted rates for SU students. We also work with Dorm Room moves who may ship or store items dependent on your preferences.
Guest Policy	Have any rules changed for moving and visiting people because of COVID-19? will other people be allowed in our rooms? If you are in a single are you allowed to invite 1 person in your room at a time?	We are not allowing visitors in the residence halls until further notice. Moving assistance for move-in will be allowed, but no more 2 people helping each student at move-in. Only one family will be allowed per elevator. Students may not have guests in their rooms, and we are not allowing outside guests in the halls. Students, and all persons on campus, will be required to wear face coverings while outside of their rooms. We have changed move-in to a more gradual process to allow appropriate physical distancing. We will not be able to offer the normal move-in assistance in order to comply with safety guidelines.
Guest Policy	Will students in singles be able to form a small quarantine bubble group with one or two other students to visit in rooms/to socialize indoors with?	Only roommates will be able to be considered a "household." If students do not live in the same room, they will not be able to form a small group to act like a household. In some of the larger spaces on campus or outside students will be able to socialize in small groups, but will need to observe physical distancing, and wear face coverings. We will be hosting online social activities for our residents to assist the social connections for our students.
Guest Policy	Will family/parents be able to visit students in their rooms? If my daughter moves in on 8/31, can I visit her in her room on August 4th?	Parents/families will be able to help with move-in. After move-in week is complete, if parents are visiting their students, they will need to do that outside of the residence halls. All visitors will need to check-in at our visitor center.
Housing Cancellation	When is the latest we can withdraw from campus housing? And is there a fee?	Out of courtesy to others who are seeking on campus housing we ask people to cancel if they have decided to live at home ASAP so we can get a solidified idea of our housing demand. At this time there is no set cancellation deadline but please submit your cancellation asap if you are living off campus/at home for Fall
Housing Exemption	I applied for a waiver for our son to live at home for 2020/2021. When will we find out if our request was approved?	Your student should have received an email confirmation (to the student's SU email account. If you did not please email the housing office and we can check for you.
Housing for Winter	If a student doesn't stay at the residence hall this fall, will they have trouble getting housing for winter quarter?	Our hope is that we will be able to offer additional housing for winter or spring quarters. We will invite students to return to the residence halls as we can safely operate with higher occupancy. Freshman and sophomores will be given priority for spaces that become available. We will also work with our partner builds so we may assist our junior and senior students.
Housing Plans for this year	What will housing look like for the upcoming year?	We will be operating in a lower occupancy condition until we are able to safely operate with more students living on campus. Our hope is that we will be able to offer additional housing for winter or spring quarters. We will invite students to return to the residence halls as we can safely operate with higher occupancy. We will also have additional policies such as no visitation, restrictions on the number of students in the elevators, requirements to wear face coverings, additional cleaning, restrictions on gathering, etc to promote student safety. The CDC recommends shared bathrooms should be cleaned regularly using EPA registered disinfectants twice per day. Clean and disinfect shared areas (laundry facilities, elevators, shared kitchens, dining rooms) and frequently touched surfaces using EPA-registered disinfectants more than once a day if possible. SU is cleaning shared restrooms/showers will be cleaned and disinfected using both hospital grade EPA-registered disinfectant and electrostatic disinfecting equipment twice (2) daily with additional sweeps throughout the day. This will include high touch point cleaning on door handles, sinks, counters, toilets, urinals twice daily and with additional sweeps. We have installed extra hand sanitizing stations in the residence halls, will have plexi-glass shielding at our desks, and the University is implementing a daily safety check for all residents and other students.
Items to Bring	Where can we find a list of everything included in the dorm? Will our student need to bring a trash and recycling bins for her dorm?	You may go to the pages on the residence halls to see what is included. But we have a bed, desk, wardrobe, desk chair, and recycling and garbage cans in each room. We will be sending a move-in guide that gives you ideas on what to bring. Our website also has a suggested list of what to bring.

Lofted Beds	How do we request a lofted bed?	You may submit a work order to have your bed raised or bunked. Please note that lofting is one to about 30 inches in height at the highest setting and may be less for some beds. We do not allow students to bring bed risers or other commercially produced items to raise our beds as they are not safe or meant to work with our beds.
Move-In	How is the move-in process going to work?	Students will pull up and go to their building service desk to check in. You will need to show some form of ID and you will get your key and your Seattle U ID. You may check out a cart or two and get your items up to your room. Please drop it off and get your next load or return your cart to the desk so it is available for the next student. If you have not already done so you need to upload your picture to the Seattle University ID card system. If you do not have an ID card will not be available at move-in. The Seattle U ID gets you into your building, allows you to access your meal plan, and gives you access to various campus services including printing. After you get your items in your room you may unpack and personalize your space.
Move-In	When will we know our move-in dates?	Sometime early next week (week of August 10)
Move-In	Will there be a chance that move-in will be canceled due to Covid?	The unprecedented COVID-19 situation is fluid and we will remain responsive to the situation. We do not anticipate that we would cancel move-in. The University is closely monitoring the situation the University will keep the safety of our students and staff as our top priority. The plan for lower occupancy, staggered move-in, and the other measures are meant to address safety concerns. If anything changes, we will inform our students as soon as we make any changes.
Move-In Assistance	Are our parents/guardians allowed on campus to help us move in? If so, how many are allowed? How many people are allowed to help her move in and be in her room. For example, can she have her mom and adult brother in the room at the same time during move in? What about mom, dad and brother?	Only 2 people are allowed to help with move-in at a time. We will have restriction on one family in the elevator at a time. Face coverings will be required of all persons on campus.
Priority housing groups	Will all OOS freshmen be guaranteed on campus housing?	All incoming freshmen and transfers who decide to live on campus for fall 2020 will be guaranteed a space. They are group 1 in our priority ranking for fall housing
Quarantine	Will we have to quarantine for two weeks when we arrive from out-of-state? (For hawaii students)	Students will only need to self-quarantine if they do not have a negative COVID-19 test result dated within 10 days of their arrival. If they do not have the test results, they will need to self-quarantine until they have a confirmed negative test results.
RAs/Community	Will there be RAs on the halls. Will there be any social activities for the students?	There will be RAs in the communities and they will be developing the community in a number of safe ways
Rates	Is the cost going to change for someone living in a single room as opposed to a double room or is it going to stay the same?	In the traditional style halls all single and double rooms will be billed at the double rate of 2660 for fall quarter.
Room-Beds	Now that they are in a single room situation, can they take the second bed out to make more room?	No. We do not have the storage space to take furniture out of the rooms. We also hope to return to double rooms at some point during the academic year and will need to the furniture to be ready for additional students.
Safe Start Health Screen	What are the daily testing questionnaires like?	The daily questionnaire asks questions around health experiences in the past day or so such as fever, cough, or other possible symptoms of COVID-19. An email is then sent to the person indicating if they are cleared to come to campus or if they should stay home and follow up as necessary. Our Department of Public Safety will monitor the responses. On campus residents will be expected to fill it out daily before they leave their room. <a href="https://www.seattleu.edu/coronavirus/screening/">https://www.seattleu.edu/coronavirus/screening/</a> .
Shipping	When can we ship to Seattle?	as early as 10 days before your arrival.
Shipping	We'll need to know of course shipping address. Our student is not assigned a dorm yet.	All shipping addresses are directly linked to building assignments. Once your student is assigned a building you will be able to find the address. This will be included in the welcome email each assigned student will receive sometime this week
Vacuums	Are there vacuums for student use in the dorms?	Yes- they can be checked out at the front desk of each residence hall however.
Winter Move Out	Are we required to move all personal belongings out of our dorm for the Winter/holiday break, or will we be living in the same rooms once if return in January?	No, you can leave your items in your room for winter break if you intend to come back. We will also ask students to plan that they may get a new roommate for winter if the situation allows so we will want students to leave the room ready for another student.