Overview
This document provides step-by-step instructions for configuring your Android phone to connect to SU-secure. SU-secure is only available for use by Seattle University students, faculty, staff, and Jesuits. For information about guest wireless access, please visit the guest account page at: https://www.seattleu.edu/support/guides/guest-accounts/

Remove Existing SU-secure Profile
1. Tap on the Settings app to open up the settings menu
2. Tap on the Wi-Fi settings option
3. Tap and hold on the SU-secure network and then tap on ‘Forget network’

Manual Configuration
1. Connect to SU-secure
   a. Tap on the Settings app to open up the settings menu:
b. On the settings menu, tap on the ‘Wi-Fi’ button under the Wireless and Networks section to open the wifi menu.
c. On the wifi menu, ensure the wifi slider at the top of the page is set to ‘On’, then select ‘SU-secure’ from the list of available networks by tapping on it.

2. Configure your connection
   a. After tapping on SU-secure, a menu will appear that will allow you to change settings for your connection. Enter your connection settings as follows and tap connect to connect:
      i. EAP method: PEAP
      ii. Phase 2 Authentication: MSCHAPV2
      iii. CA certificate: Unspecified
      iv. Identity: Your SeattleU username (i.e. doej@seattleu.edu)
      v. Anonymous identity: Leave blank
      vi. Enter password: Your SeattleU password
3. **Verify that you are connected**
   a. Upon successful authentication, your wifi menu will show that you are connected to SU-secure:

   ![WiFi Connection](image)

4. **If you are unable to connect your device to SU-secure after following the above steps:**
   a. Visit [https://www.seattleu.edu/its/support/support-articles/wireless-network-connect-to-su-secure.html](https://www.seattleu.edu/its/support/support-articles/wireless-network-connect-to-su-secure.html) and locate the troubleshooting guide for your device.

**If you need assistance**

If you are still unable to connect to SU-secure after configuring your device according to the steps in this document, you can contact the Help Desk for assistance. For time-sensitive issues, the ITS Help Desk is available Monday-Friday 7:00am-7:00pm via phone at 206-296-5571. For non-time sensitive issues, or issues occurring outside Help Desk hours, you can contact the Help Desk via email at helpdesk@seattleu.edu.

When opening a support ticket with the Help Desk, please provide the following information:

- Your account username (i.e. ‘doej’).
- The brand and model of the device you are attempting to connect to SU-secure.
- The operating system version of the device you are attempting to connect to SU-secure.
- What location (building, room) you are attempting to connect in.
- A description of the error message or problem you are seeing.