



# Connecting to SU-secure – ChromeOS

Updated 10/11/18

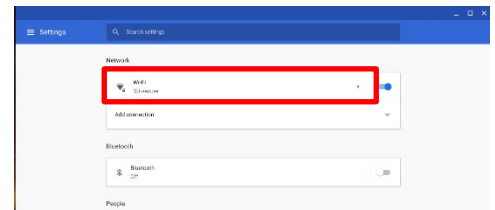
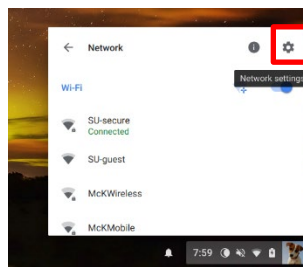
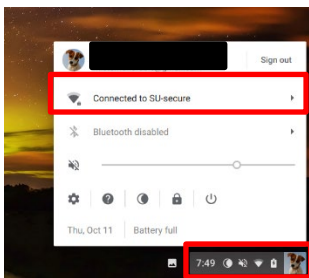
Content provided by ITS Data Network Operations

## Overview

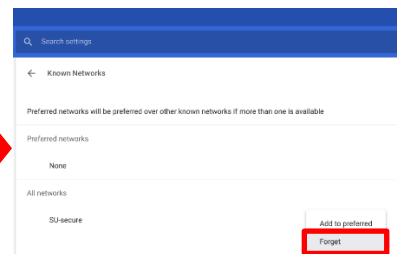
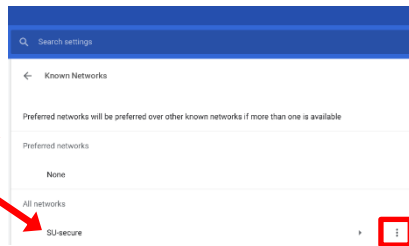
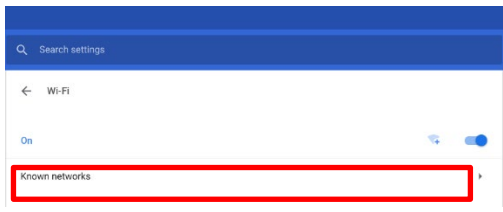
This document provides step-by-step instructions for both automatically and manually configuring your ChromeOS device to connect to SU-secure. SU-secure is only available for use by Seattle University students, faculty, staff, and Jesuits. For information about guest wireless access, please visit the guest account page at: <https://www.seattleu.edu/support/guides/guest-accounts/>

## Remove Existing SU-secure Profile

1. Click on your account photo
2. Click on the wifi settings button
3. Click the 'Network settings' gear button
4. Click the wifi settings button

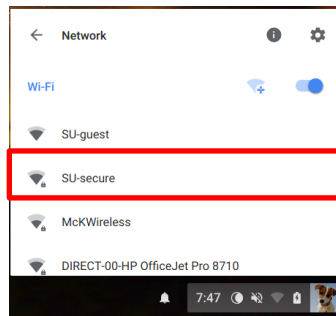
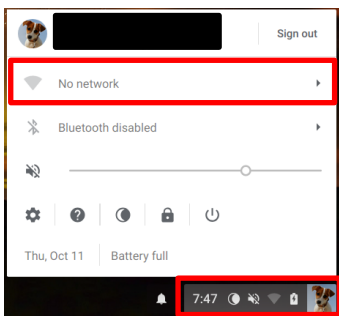


5. Click the 'Known networks' button
6. Click the '...' button next to SU-secure
7. Select 'Forget' to forget the SU-secure network



## Manual Configuration

1. **Select SU-secure the list of available wifi networks**
  - a. Click on your account photo
  - b. Click on the wifi settings button
  - c. Select SU-secure from the list of available networks





# Connecting to SU-secure – ChromeOS

Updated 10/11/18

Content provided by ITS Data Network Operations

## 2. Configure settings

- a. After selecting SU-secure, a window will appear that asks for connection settings. Change the following settings:
  - i. EAP Method: PEAP
  - ii. EAP Phase 2 Authentication: MSCHAPv2
  - iii. Server CA certificate: Do not check
  - iv. Identity: your SeattleU username, i.e. [doej@seattleu.edu](mailto:doej@seattleu.edu)
  - v. Password: your SeattleU password
- b. Click the connect button to connect

Join Wi-Fi network

EAP method  
PEAP

EAP Phase 2 authentication  
MSCHAPv2

Server CA certificate  
Do not check

Identity  
doej@seattleu.edu

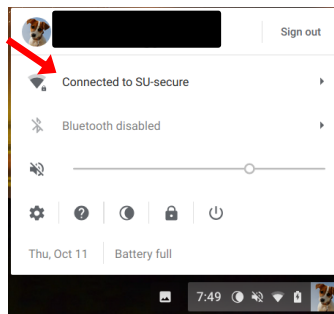
Password  
.....

Anonymous Identity

Cancel Connect

## 3. Verify that you are connected

- a. Upon successful connection, the wifi status indicator will show that you are connected to SU-secure:



## 4. If you are unable to connect your device to SU-secure after following the above steps:

- a. Visit <https://www.seattleu.edu/its/support/support-articles/wireless-network-connect-to-su-secure.html> and locate the troubleshooting guide for your device.

## If you need assistance

If you are still unable to connect to SU-secure after configuring your device according to the steps in this document, you can contact the Help Desk for assistance. For time-sensitive issues, the ITS Help Desk is available Monday-Friday 7:00am-7:00pm via phone at 206-296-5571. For non-time sensitive issues, or issues occurring outside Help Desk hours, you can contact the Help Desk via email at [helpdesk@seattleu.edu](mailto:helpdesk@seattleu.edu).

When opening a support ticket with the Help Desk, please provide the following information:

- Your account username (i.e. 'doej').
- The brand and model of the device you are attempting to connect to SU-secure.
- The operating system version of the device you are attempting to connect to SU-secure.
- What location (building, room) you are attempting to connect in.
- A description of the error message or problem you are seeing.