



Connecting to SU-secure – Android

Updated 10/10/18

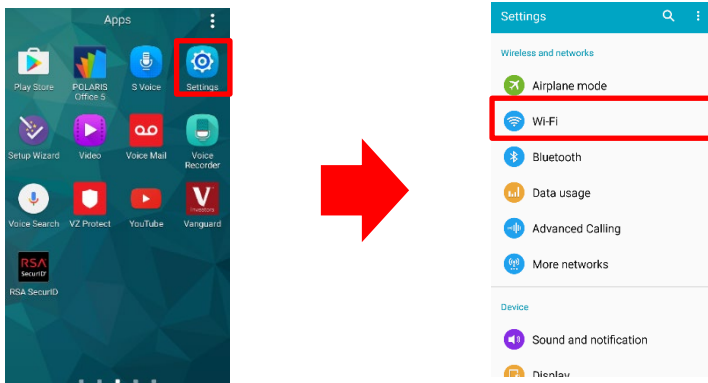
Content provided by ITS Data Network Operations

Overview

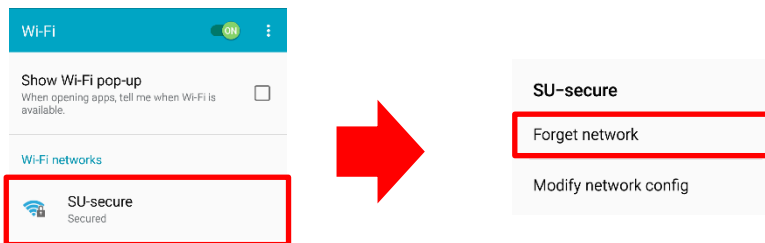
This document provides step-by-step instructions for configuring your Android phone to connect to SU-secure. SU-secure is only available for use by Seattle University students, faculty, staff, and Jesuits. For information about guest wireless access, please visit the guest account page at: <https://www.seattleu.edu/support/guides/guest-accounts/>

Remove Existing SU-secure Profile

1. Tap on the Settings app to open up the settings menu
2. Tap on the Wi-Fi settings option

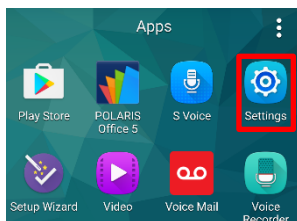


3. Tap and hold on the SU-secure network and then tap on 'Forget network'



Manual Configuration

1. **Connect to SU-secure**
 - a. Tap on the Settings app to open up the settings menu:



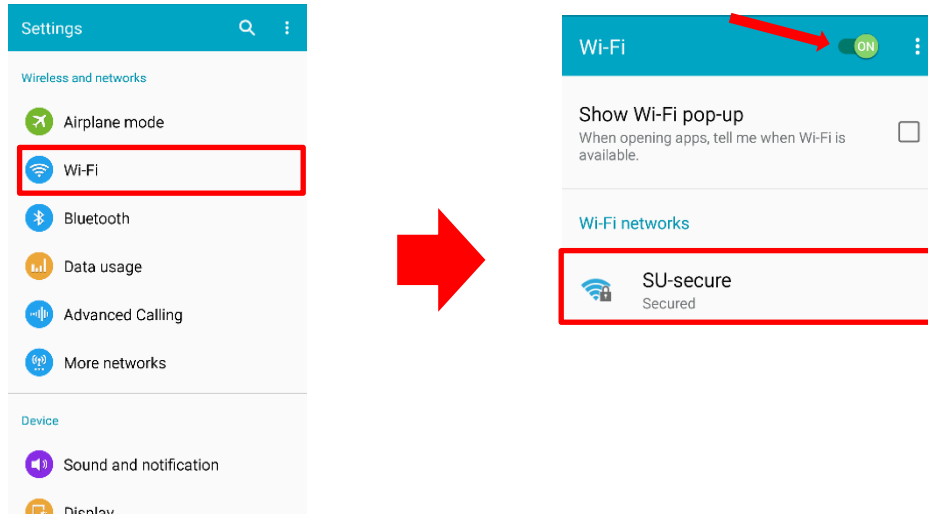


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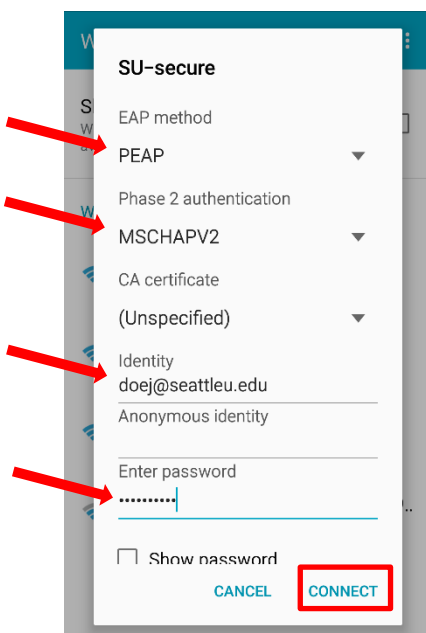
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- b. On the settings menu, tap on the 'Wi-Fi' button under the Wireless and Networks section to open the wifi menu.
- c. On the wifi menu, ensure the wifi slider at the top of the page is set to 'On', then select 'SU-secure' from the list of available networks by tapping on it.



2. Configure your connection

- a. After tapping on SU-secure, a menu will appear that will allow you to change settings for your connection. Enter your connection settings as follows and tap connect to connect:
 - i. EAP method: **PEAP**
 - ii. Phase 2 Authentication: **MSCHAPV2**
 - iii. CA certificate: **Unspecified**
 - iv. Identity: **Your SeattleU username (i.e. doe@seattleu.edu)**
 - v. Anonymous identity: **Leave blank**
 - vi. Enter password: **Your SeattleU password**





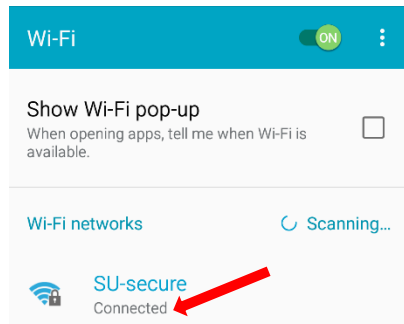
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3. Verify that you are connected

- Upon successful authentication, your wifi menu will show that you are connected to SU-secure:



4. If you are unable to connect your device to SU-secure after following the above steps:

- Visit <https://www.seattleu.edu/its/support/support-articles/wireless-network-connect-to-su-secure.html> and locate the troubleshooting guide for your device.

If you need assistance

If you are still unable to connect to SU-secure after configuring your device according to the steps in this document, you can contact the Help Desk for assistance. For time-sensitive issues, the ITS Help Desk is available Monday-Friday 7:00am-7:00pm via phone at 206-296-5571. For non-time sensitive issues, or issues occurring outside Help Desk hours, you can contact the Help Desk via email at helpdesk@seattleu.edu.

When opening a support ticket with the Help Desk, please provide the following information:

- Your account username (i.e. 'doej').
- The brand and model of the device you are attempting to connect to SU-secure.
- The operating system version of the device you are attempting to connect to SU-secure.
- What location (building, room) you are attempting to connect in.
- A description of the error message or problem you are seeing.